



Base de Plein Air Mont-Tremblant

3595, rue Léonard, Mont-Tremblant QC J8E 2A5
Telephone: (819) 425-2461 Fax: (819) 425-7121

SUMMER CAMP Parents Guide

Dear parents,

It is with great pleasure that we welcome your child at the **Base de Plein Air Mont-Tremblant** for a wonderful stay among us! Please find enclosed information regarding your child's stay.

We invite you to read this documentation carefully. Most of the answers to your questions will be answered there. For more information about camp, please feel free to contact us. We thank you for the confidence shown towards us. Please be certain that we will do our very best to make your child's stay an unforgettable one.



Info : 1-800-265-2267
www.camptreblant.com

Sabine Bergeron
Owner
General Manager
sabine@camptreblant.com

Cécile Genty
Assistant Director
direction@camptreblant.com

N.B. For any last minute changes to your child's medical form, transport to/from camp or for all other changes, contact us as soon as possible at 819-425-2461.

Insurance

The Base de Plein Air has all the necessary liability insurances for its operations according to the government standards and the *Association des Camps du Québec*. During their stay at camp, children will be very active and participate in numerous activities. Despite all our security measures and the experience of our counselors, some incidents can occur (ex: breaking a tooth, spraining an ankle, etc.). This is why we advise you to check with your personal insurance to see if you have all the necessary insurance to cover the costs associated with certain situations.

Reimbursement and cancellation policies

You may cancel your stay 15 days before the beginning of it. The stay will be refunded in full. However, the 25\$ administrative fee is refundable under any circumstances. For cancellation of a stay less than 15 days before the start of camp or in reason of an early departure (disease, injury, boredom, etc.), no amount will be refunded but the stay(s) already paid and not used will be credited during the current season or the next one. However, prices may differ due to changes in our pricing and/or of the duration of the stay(s).

Custody

During or at the end of the stay, campers cannot be given by the camp director to the parent who does not have legal custody of the child, or any other person who has not obtained a written authorization signed by the legal guardian of the child, thus relieving the director of any responsibility.

Letters, emails and phone calls...

Your child will be happy to receive mail: you may place a few letters in his luggage or send them by mail info@camptreblant.com (indicate the child's name on the letter). A direct link from our website is available to write to your kids

Children can also write during their stay, we can scan their letters to you or post it (please provide pre-addressed and stamped envelopes).

Kids cannot phone home. They cannot use electronics.

Camp directors may communicate with parents if they judge it necessary.

Visits

Visits are authorized for stays of 2 weeks or more. Please contact us in advance to schedule the visit since your child may be outside of camp in different activities.

Homesickness

It is normal to feel homesick when leaving home for the first time or at a young age. The camp counselors are experienced with these matters and know very well how to deal with kids feeling homesick. Although we try our best to prevent such cases, some kids are good at hiding their feelings.

You may help your child by inviting him to communicate his feelings with his future counselor. He will always be attentive to any situation that may worry your child. Please do not promise him he could go home if he feels nostalgic. Usually, a little effort on his part paired with the help of his counselor will be enough to make his stay an enjoyable one.

Pocket money

You can leave some pocket money to buy a souvenir from camp or to participate in an optional activity such as the waterpark. Campers must hand over that money to their counselor once they arrive at camp and it will safely be placed in a locker. Various items available (T-Shirt, cap, toques, hoodies etc.). Watch out for our specials item shop on our website.

Laundry service

Laundry service is available for campers who are longer than a week.
The washing is done on site on Sunday and Monday.

The first wash is 20\$ and includes a washable cotton bag with the BPA logo
Additional washes are at \$ 15\$.

Prices include taxes (may change without notice)

Information regarding optional activities

It is best to register for optional activities in advance. However, it is possible to register last minute, if the activity is still available at the selected date. An activity may be canceled if not enough campers register. If this is the case, you will automatically be refunded.

Rafting

For 9 to 16 years old boys and girls

Complete equipment for river rafting (vest, helmet and paddle)

Excursion on class 1 & 3 rapids (beginner and intermediate)

Professional guide and a counselor from the Base de Plein Air for every 8 campers

Length: ½ day (5 hours)

Transports from and to camp

Waterpark

For 7 to 16 years old boys and girls

At the Mont Saint-Sauveur waterpark

Length: full day (from 10am to 3pm)

Counselors and a coordinator present on site

Campers free to walk around by themselves on the site (except for younger ones)

Ekocamp International

French classes / English classes (FSL and ESL)

12h / week

Qualified teachers (university diploma completed or on last year of)

Maximum 10 students per group/class

Books and all educational material provided during the course at no extra charge

